

# Mecklenburg County Public Health Community Resource Guide

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<b>ABUSE &amp; NEGLECT</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Mecklenburg County Child Protective Services</b> <b>24-hour HELP line: 980-31-HELPS (43577)</b> <b>General inquiries: 980-314-7700</b>	Main Office: 301 Billingsley Rd. Charlotte, NC  Community Resource Center: 3205 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00 – 5:00	Report Child Abuse, Neglect, Human Trafficking
<b>Mecklenburg County Adult Protective Services</b> <b>704-336-CARE (2273)</b>	Main Office: 301 Billingsley Rd. Charlotte, NC  Community Resource Center: 3205 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00 – 5:00	Protective services for disabled adults, 18 years of age or older who are alleged to be abused, neglected, or exploited and in need of protection.
<b>Mecklenburg County Community Support Services (CSS)</b> <b>704-336-3210</b>	3205 Freedom Dr. Ste. 2000 Charlotte, NC	Monday – Friday: 8:00 – 5:00	Adult Services: Crisis Counseling, Individual Therapy, Support Groups, Case Management, Personal Advocacy, Family Law Information Clinic  Children’s Services: Assessment, Individual and Group Counseling, Case Management, Advocacy, Crisis Counseling
<b>NOVA (New Options for Violent Actions)</b> <b>704-336-4344</b> <b>704-399-5878 (En Espanol)</b>	2732 Rozzelles Ferry Rd. Charlotte, NC  832 East 4 <sup>th</sup> St. Rm 4000 Charlotte, NC	Tues, Thursday, Saturday Call for information	Educational Program for Perpetrators of Domestic Violence
<b>Reporting/ Investigation – DSS</b> <b>704-336-3000</b>	301 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Conducts Investigations, Family Assessments, In-Home Case Management, and Administers Foster Care and Adoption Services.

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<b>Safe Alliance</b> <b>704-332-9034</b>	601 E. 5 <sup>th</sup> St. #400 Charlotte, NC	Monday – Friday: 8:00-5:00	Sexual Assault/Domestic Violence Victim Assistance: 704-336-4126 24/7 Crisis Hotline: 704-332-2513 Sexual Trauma Resource Center: 704-332-9034 Sexual Trauma Crisis Line: 704-375-9900
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### CHILD CARE

Name	Location	Hours	Brief Description
<b>Charlotte Care Services, Inc.</b> <b>704-335-0501</b>	310 E. Blvd. #7 Charlotte, NC	Monday – Friday: 9:00-5:00	Providing Families with Child Care
<b>Childcare Resources, Inc.</b> <b>704-376-6697</b>	4600 Park Rd. Suite 400 Charlotte, NC	Monday – Friday: 8:00-5:00	Early Education Child Care with Subsidies Available
<b>NC Division of Child Development and Early Education</b> <b>919-814-6300</b>	2201 Mail Service Center Raleigh, NC	Call for information	Child Care Resources. File Complaints. Child Care Referrals.

### CHILDREN, YOUTH, & FAMILIES

Name	Location	Hours	Brief Description
<b>100 Black Men of Charlotte</b> <b>704-375-7300</b>	740 W. 5th St. #206 Charlotte, NC	Monday – Friday: 8:00-5:00	Education & Mentoring for Young African Americans
<b>A Child's Place</b> <b>704-343-3790</b>	601 E. 5th St. #230 Charlotte, NC	Monday – Friday: 9:00-4:00	Support for Homeless Children
<b>After School Enrichment Program</b> CMS schools <b>980-343-3000</b>	CMS schools	Monday – Friday: 8:00-5:00	After School Programs for Students
<b>Alexander Youth Network</b> <b>704-366-8712</b>	6220 Thermal Rd. Charlotte, NC	Monday – Friday: 8:30-5:00	Mental Health Services
<b>Amigos de Cristo - Huntersville Presbyterian Church</b> <b>704-892-8566</b>	201 S. Old Statesville Rd. Charlotte, NC	Tuesday: 4:30-6:00	Tutoring for Latino/Hispanic Children K-5
<b>Bethlehem Center of Charlotte</b> <b>704-375-1417</b>	2705 Baltimore Ave. Charlotte, NC	Monday-Friday 8:00-5:00	Early Childhood Development Programs, Out of School Time Enrichment Programs, and Scholarship Funds

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<b>Big Brothers Big Sisters of Greater Charlotte</b> 704-910-1301	3801 E. Independence Blvd. #101 Charlotte, NC	Monday – Friday: 8:00-5:00	Mentoring Program
<b>Boys and Girls Club</b> 704-523-0394	904 Marsh Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	After School & Summer Camp Programs
<b>Boy Scouts of America</b> 704-333-5471	1410 E. 7th St. Charlotte, NC	Monday-Friday 8:45-5:00 Saturday: 10:00 – 4:00	Activities and Programs Outside School Hours for Young Boys
<b>Bright Hopes, Inc.</b> 704-535-2759	PO Box 42427 Charlotte, NC	Monday – Friday: 8:00-5:00	Improving School Attendance
<b>Care Coordination for Children (CC4C)</b> 980-314-9340	2845 Beatties Ford Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Help with Finding Medical Care, Transportation, Child Care, and/or Financial Aid, etc. Children 0-5 Years Old
<b>Charlotte Center for Balanced Living</b> 704-378-1390	2125 Southend Dr. #452 Charlotte, NC	By Appointment	Therapies for Anxiety, Depression, Disordered Eating, Relationship Issues, Self-Esteem, Etc.
<b>Child Proof Advice</b> 704-364-9817	4036 Bannockburn Pl. Ste. I Charlotte, NC	Sunday – Saturday: 8:30-5:30	Programs for Caregivers to Improve the Safety of their Child
<b>Child Support Enforcement</b> 704-432-9300	5800 Executive Center Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Help with Child Support
<b>Children’s Developmental Services Agencies (CDSA)</b> 704-336-7100	3205 Freedom Dr. Ste. 7500 Charlotte, NC	Monday – Friday: 8:00-5:00	Serve Children with Special Needs
<b>CMS Parent University</b> 980-343-3000	Smith Family Center 1600 Tyvola Rd. Charlotte, NC	Monday-Friday 8:00-5:00	Help Parents Become Full Partners in Child’s Education
<b>Community Care Partners of Greater Mecklenburg</b> 704-512-5555	4701 Hedgemore Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Care Management for Medicaid Access II Patients
<b>Council for Children’s Rights</b> 704-372-7961	601 E. 5 <sup>th</sup> St. #510 Charlotte, NC	Monday – Friday: 8:30-5:00	Help Children with Mental Health Needs, Unmet Health Needs, Involvement with Juvenile Court, History of Violence, Custody Issues.
<b>Exceptional Children’s Assistance Center</b> 704-892-1321	907 Barra Row #102/103 Davidson, NC	Monday – Friday: 8:00-5:00	Children with Disabilities

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<b>Family Outreach and Counseling Center</b> 704-509-9917	200 W. Sugar Creek Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Children with Mental Health Disabilities
<b>Florence Crittenton Services</b> 704-372-4663	1300 Blythe Blvd. Charlotte, NC	Call for appointment	Prenatal Care, Adoption and Parenting Support Services, & Substance Use Treatment and Intervention.
<b>Genesis Project 1</b> 704-596-0505	5108 Reagan Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Programs that Address Poverty, Addiction, Oppression, & Abuse
<b>Girl Scouts Hornet's Nest Council</b> 704-731-6500	7007 Idlewild Rd. Charlotte, NC	Monday-Friday 9:00-5:00	Activities and Programs Outside School Hours for Young Girls
<b>Girl Talk Foundation, Inc.</b> 704-999-8520	809 Hill St.-C Charlotte, NC	Monday – Friday: 8:00-5:00	Programs to Empower Young Girls
<b>Girls on the Run</b> 704-376-9817	801 E. Morehead St. #201 Charlotte, NC	Monday – Friday: 8:00-5:00	Experienced Based Curriculum for Girls that Incorporates Running
<b>La Leche League of North Carolina</b> 423-991-1899	Earthfare 12235 N. Community House Rd. Charlotte, NC	3 <sup>rd</sup> Saturday: 10:00 AM	Questions about Breastfeeding
<b>The Learning Collaborative</b> 704-377-8076	3241 Sam Drenan Rd. Charlotte, NC	Monday – Friday: 8:00-2:00	Preparing Children for School
<b>LifeSpan Creative Campus Center City</b> 704-333-7109	601 N. Graham St. Charlotte, NC	Call for information	Educational Activities
<b>Little Smiles</b> 704-200-9322	17748 Kings Point Dr. Cornelius, NC	Monday-Friday 9:00-5:00	Help Children in Hospitals
<b>Make a Wish Foundation</b> 704-339-0334	217 E. Tremont Ave. Charlotte, NC	Monday – Friday: 8:00-5:00	Children with Life-Threatening Illnesses
<b>Pat's Place Child Advocacy Center</b> 704-335-2760	901 E. Blvd. Charlotte, NC	Monday – Friday: 8:00-5:00	Healing from Sexual Abuse
<b>Police Activities League</b> 704-336-2102	1330 Spring St. Charlotte, NC	Call for information	Enhance Lives of Youth and Young Adults
<b>Project One Scholarship Fund</b> 704-241-4994	2438 Hassell Pl. Charlotte, NC	Call for information	Scholarship and Tools for College Success
<b>Renfrew Center</b> 800-736-3739	6633 Fairview Rd. Charlotte, NC	Call for an appointment	Treatment of Anorexia, Bulimia, Binge Eating Disorder, and Other Related Mental Illnesses.
<b>Safe Kids Charlotte Mecklenburg</b> 704-208-6428	PO Box 3286 MEB 3	Various Events and Times	Preventing Childhood Injury

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<b>TEACCH Center 704-563-4103</b>	5701 Executive Center Dr. #108 Charlotte, NC	Monday – Friday: 8:30-5:00	Children with Autism
<b>Teen Health Connection 704-381-8336</b>	3541 Randolph Rd. #206 Charlotte, NC	Monday – Friday: 8:00-5:00	Health Services for Teens
<b>The Compassionate Friends 704-315-6913</b>	8015 Ballantyne Commons Pkwy. Charlotte, NC	3rd Tuesday of each month: 7:00 PM	Support Groups for those Grieving the Loss of a Child
<b>Time Out Youth 704-344-8335</b>	3800 Monroe Rd. Charlotte, NC	Monday – Tuesday: 3:00-6:30  Wednesday & Friday: 3:00-8:30	LBGTQ Center
<b>Triple P (Positive Parenting Program) 980-314-9128</b>	618 N. College St. Charlotte, NC	Call for information	Gives Parenting Tips for Big and Small Problems of Family Life

### CLOTHING & HOUSEHOLD GOODS

Name	Location	Hours	Brief Description
<b>Assistance League of Charlotte 704-525-5228</b>	3405 S. Tryon St. Charlotte, NC	Tuesday, Thursday, Friday, Saturday: 10:00-4:00	Food & Clothing for Children and Families
<b>Beds for Kids 980-422-1192</b>	2519 S. Tryon St. Charlotte, NC	Monday-Friday: 8:00-4:30	Provides Kids with Beds & Other Needed Furniture.
<b>Crisis Assistance Ministry 704-371-3001</b>	500A Spratt St. Charlotte, NC	Monday – Friday: 8:00-5:00	Assistance for People in Financial Crisis
<b>Dress for Success 704-525-7706</b>	500 Clanton Rd. Suite A Charlotte, NC	Monday – Friday: 9:00-5:00	Empower Women by Providing a Network of Support, Professional Attire, and Development Tools to help Women Thrive in Work and Life
<b>Goodwill Industries 704-372-3434 704-394-6017</b>	Headquarters: 5301 Wilkinson Blvd. Charlotte, NC  Multiple Locations	Monday-Friday: 8:00-4:30  Outlet open until 9pm	20 Stores in Surrounding Mecklenburg County
<b>Lydia’s Loft 704-948-7797</b>	203 N. Old Statesville Rd. Huntersville, NC	Tuesday & Thursday: 9:00-4:00 Wednesday: 4:00-7:00 Saturday: 9:00-12:00	Clothing & Household Items Free of Charge to Those in Need

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<b>Matthews Help Center</b> <b>704-847-8383</b>	119 N. Ames St. Matthews, NC	Monday – Saturday: 10:00-5:00	Donated Clothing and Household Items Provided at No Cost to Qualifying Individuals
<b>Salvation Army</b> <b>704-544-8540</b>	1011 Central Ave. Charlotte, NC  11328 E. Independence Blvd. Charlotte, NC  8500 Pineville-Matthews Rd. Charlotte, NC	Monday-Saturday: 10:00-7:00	Family Store
<b>DENTISTRY</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Dental Resource Guide</b>	List of low cost, no cost, or sliding scale dental clinics in Mecklenburg County: <a href="https://www.mecknc.gov/HealthDepartment/CommunityHealthServices/Pages/CRG.aspx">https://www.mecknc.gov/HealthDepartment/CommunityHealthServices/Pages/CRG.aspx</a>		
<b>Emergency Dentists</b> <b>980-272-4043</b>	Locator for 24/7 emergency dental clinics: <a href="https://www.emergencydentistsusa.com/charlotte-nc/">https://www.emergencydentistsusa.com/charlotte-nc/</a>		
<b>Insure Kids Now</b>	Dentist locator for your child: <a href="https://www.insurekidsnow.gov/coverage/nc/find-a-dentist/index.html">https://www.insurekidsnow.gov/coverage/nc/find-a-dentist/index.html</a>		
<b>Mecklenburg County Health Department Children’s Dentistry Program</b> <b>980-314-9600</b>	CMC – Biddle Point 1801 Rozzelles Ferry Rd. Charlotte, NC	Monday – Friday: 7:00-5:30	Dentistry Services for Children 17 Years Old and Younger Accepts Medicaid

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<b>DISABLED ADULTS</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>ARC – Mecklenburg County 704-332-4535</b>	3900 Park Rd. Ste. C Charlotte, NC	Call for information	Serves Individuals with Intellectual and Developmental
<b>Community Alternative Program – Disabled Adults (CAP-DA) 704-336-4674</b>	249 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Allows Disabled Adults to Receive Services in their Home. An Alternative to a Nursing Home.
<b>Disability Rights and Resources 704-537-0550</b>	5801 Executive Center Dr. #101 Charlotte, NC	Monday – Friday: 8:00-5:00	Advocacy-Based, Consumer-Controlled, Community-Embedded Center that Advocates with and Serves as Mentors for People with Disabilities
<b>First in Families 704-536-6661</b>	4530 Park Rd Ste. #300 Charlotte, NC	Call for information	Fulfill the Needs and Life Goals of Families with Disabilities
<b>Independent Living for People with Disabilities 704-568-8804</b>	5501 Executive Center Dr. #101 Charlotte, NC	Call for information	Counseling, Rehabilitation Engineering, Home/Vehicle Modifications, Independent Living Skills Training, Assistance, Etc.
<b>FINANCIAL ASSISTANCE</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Crisis Assistance Ministry 704-371-3001</b>	500A Spratt St. Charlotte, NC	Monday – Friday: 8:00-5:00	Emergency Assistance
<b>Good Fellows Club 704-333-5040</b>	700 Parkwood Ave. Charlotte, NC	Call for information	Emergency Assistance for Families throughout the Year
<b>Goodfriends 704-820-6008 704-890-8930</b>	1307 W Morehead #207 Charlotte, NC	Call for information	Monetary Assistance Referral needed
<b>Matthews Help Center 704-847-8383</b>	119 N. Ames St. Matthews, NC	Monday - Friday: 9:00 – 4:00	Financial Crisis Assistance Food Pantry, Thrift Shop, Community Referrals
<b>Work First/TANF 704-336-3000</b>	301 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Cash Assistance Medicaid coverage



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<b>FOOD</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Charlotte Area Fund 704-372-3010</b>	901 N. Tryon St. Charlotte, NC	Monday – Friday: 8:00-5:00	Emergency Food Case Management
<b>Dilworth Soup Kitchen at First Christian Church 704-334-3771</b>	1200 East Blvd. Charlotte, NC	Monday: 11:30-12:30	Lunch served every Monday
<b>Food and Nutrition Services (EBT card) - DSS 704-336-3000</b>	301 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Provides Financial Assistance for Food
<b>Friendship Trays 704-333-9229</b>	2401-A Distribution St. Charlotte, NC	Monday-Friday 8:00-2:00	Delivers Balanced Meals to Elderly and Infirm community members in home
<b>Harvest Center 704-335-1616</b>	2225 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00-4:00	Food Community Support Community Referrals
<b>Loaves and Fishes 704-523-4333</b>	Provides Food for 20 Emergency Food Pantries throughout Mecklenburg County  List of Food Pantries: <a href="http://www.loavesandfishes.org/food-pantries/">http://www.loavesandfishes.org/food-pantries/</a>		
<b>Urban Ministry Center 704-347-0278</b>	945 N. College St. Charlotte, NC	Monday – Friday: 8:30-4:30	Food Every Day Services for Homeless Substance Abuse Services

<b>GENERAL MEDICAL</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Free &amp; Low-Cost Clinics</b> Phone Numbers Vary	See Link Below for List of Free & Lost Cost Clinics: <a href="#">Free and Low-Cost Clinics</a>		
<b>HIV RESOURCES</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Amity Medical Group – East Charlotte</b> 704-208-4134	6010 E. WT Harris Blvd. Charlotte, NC	Monday-Friday: 8:00-5:00	HIV medical care, PrEP
<b>Amity Medical Group – South Charlotte</b> 704-208-4134	10508 Park Rd., #130 Charlotte, NC	Monday-Friday: 9:00-6:00	HIV medical care, PrEP
<b>Atrium Health – Infectious Disease Myers Park</b> 704-446-4490	1350 S. Kings Dr. #600 Charlotte, NC	Monday-Friday: 8:00-5:00	HIV medical care, medical case management
<b>Bradley-Reid Corporation</b> 704-333-5686	5700 Executive Center Dr. #221 Charlotte, NC	Monday-Friday: 9:00-5:00	Medical case management
<b>Carolinas CARE Partnership</b> 704-531-2467	5855 Executive Center Dr. Charlotte, NC	Monday-Friday: 8:00-5:00	Housing assistance for people living with HIV, HIV testing, Medical case management
<b>Charlotte Community Health Clinic</b> 704-316-6561	8401 Medical Plaza Dr. #300, Charlotte, NC  5301 Wilkinson Blvd. Charlotte, NC	Monday, Tuesday, Thursday: 7:30 - 5:00 Wednesday: 7:30 - 6:00 Friday: 8:00 - 5:00	PrEP
<b>Charlotte Health Initiative / Eastowne Family Physicians</b> 704-413-1705	4115 The Plaza, Charlotte, NC	Monday-Friday: 9:00-5:00	HIV medical care, medical case management; PrEP
<b>CREW (Community Resources for Empowerment &amp; Wellness)</b> 704-432-7233	3205 Freedom Dr. #2000 Charlotte, NC	Monday-Friday: 8:00-5:00	Substance use services for people living with HIV
<b>C.W. Williams Community Health Center</b> 704-393-7720	3333 Wilkinson Blvd. Charlotte, NC	Monday, Tuesday, Thursday: 8:00 – 8:00 Wednesday: 8:00 – 6:00 Friday: 8:00 – 1:00	PrEP; Marketplace enrollment; HIV medical care and case management for women and youth

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<b>ID Consultants &amp; Infusion Care Specialists 704-331-9669</b>	4539 Hedgemore Dr. #100 Charlotte, NC	Monday-Friday: 8:15-5:00	HIV medical care, medical case management
<b>Mecklenburg County Public Health – HIV testing Call: 704-432-8378 Text: 704-591-6674</b>	2845 Beatties Ford Rd. Charlotte, NC  249 Billingsley Rd. Charlotte, NC	Monday, Tuesday, Thursday, Friday: 8:00-11:00 & 1:00-4:00 Wednesday: 10:00-1:00 & 3:00-6:00	HIV/STD testing
<b>Mecklenburg County Public Health – HMAP Enrollment Assistance 980-314-9322</b>	2845 Beatties Ford Rd. Charlotte, NC	Monday-Friday 8:00-5:00	Help enrolling in HIV Medication Assistance Program
<b>Mecklenburg County Public Health – Medical Case Management 980-314-9296</b>	2845 Beatties Ford Rd. Charlotte, NC	Monday-Friday 8:00-5:00	Medical case management
<b>Mecklenburg County Public Health – Ryan White Part A Program 980-314-1611</b>	3205 Freedom Dr. #9000 Charlotte, NC	Monday-Friday 8:00-5:00	Funds HIV medical and support services
<b>Novant Infectious Disease Specialists 704-316-5330</b>	1900 Randolph Rd. #216 Charlotte, NC	Monday-Friday 8:00-4:30	HIV medical care
<b>Quality Comprehensive Health Center 704-394-8968</b>	3552 Beatties Ford Rd. Charlotte, NC	Monday-Friday 8:00-5:00	HIV testing, PrEP, HIV medical care, medical case management, support groups
<b>RAIN (Regional AIDS Interfaith Network) 704-372-7246</b>	601 E. 5th St. #470 Charlotte, NC	Monday-Friday 9:00-5:00	PrEP navigation, Support group for youth living with HIV, HIV testing, Medical case management, Marketplace enrollment, Counseling for HIV: weekly substance use and trauma groups
<b>Rosedale Assistance &amp; Opportunities (RAO) 704-948-8582</b>	321 West 11th St. Charlotte, NC	Monday-Tuesday: 8:00-4:00 (closed for lunch 12:15 - 1:30)	HIV medical care, Patient navigation; PrEP, HIV testing
<b>Rosedale Infectious Diseases 704-948-8582</b>	103 Commerce Centre Dr. #103 Huntersville, NC	Monday-Thursday: 8:00-5:00 (closed for lunch 12:15-1:15) Friday: 8:00-1:00	HIV medical care, Patient navigation; PrEP, HIV testing

<b>HOUSING: APARTMENTS</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Charlotte Housing Authority</b> 704-336-5183	Use the following link to find apartment housing based on selected criteria: <a href="http://cha-nc.org/find-housing/apartments">http://cha-nc.org/find-housing/apartments</a>		
<b>HOUSING: RESOURCES</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Angel House Maternity Home</b> 704-392-6270	2000 Newland Rd. Charlotte, NC	Call for information	Housing/Food for Pregnant Women
<b>Charlotte Family Housing</b> 704-335-5488	300 Hawthorne Ln. Charlotte, NC	Monday – Friday: 9:00- 5:00	Homeless Families
<b>Charlotte Housing Authority</b> 704-336-5183	400 E. Blvd. Charlotte, NC	Monday-Friday 8:00-5:00	Housing Information
<b>Charlotte Rescue Mission</b> 704-333-4673	907 W. 1st St. Charlotte, NC	Monday – Friday: 8:00-4:30	Housing for People Battling Addiction
<b>Community Link</b> 704-943-9490	601 E. 5th St. #220 Charlotte, NC	Monday – Friday: 8:00-5:00	Supportive Housing Services
<b>Habitat for Humanity</b> 704-376-2054	3815 Latrobe Dr. Charlotte, NC	Monday-Friday: 8:00-5:00 Saturday: 8:00-12:00	Christian Ministry that Builds Homes for Low Income Families
<b>The Harvest Center</b> 704-392-4981	5415 Airport Rd. Charlotte, NC	Call for information	Housing while Teaching Self Improvement and Accountability
<b>Hope Haven</b> 704-372-8809	3815 N. Tryon St. Charlotte, NC	Monday – Friday: 8:00-4:30	Housing for People Battling Addiction
<b>Homeownership Center</b> 704-342-0933	4601 Charlotte Park Dr. #350 Charlotte, NC	Call for information	Affordable Housing
<b>Men's Shelter of Charlotte</b> 704-334-3187	1210 N. Tryon St. Charlotte, NC	24/7	Homeless Men
<b>My Sister's House</b> 704-200-2807	3239 Beatties Ford Rd. Charlotte, NC	Call for information	Emergency Housing for Single Women
<b>Safe Alliance</b> 704-332-9034	601 E. 5th St. Charlotte, NC	Monday, Wednesday: 9:00-6:00 Tuesday, Thursday: 9:00-7:30 Friday: 9:00-12:00	Battered Women
<b>Salvation Army Center of Hope</b> 704-348-2460	534 Spratt St. Charlotte, NC	Call for information	Homeless Women & Children

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<b>Samaritan House</b> <b>704-333-0110</b>	611 Fortune St. Charlotte, NC	Monday-Sunday: 9:00 AM-9:00 PM	Homeless Men and Women After Hospital or Emergency Room Stay
<b>Supportive Housing Communities</b> <b>704-335-9380</b>	2120 N. Davidson St. Charlotte, NC  2314 St. Johns Church Rd. Charlotte, NC	Call for more information	Housing for People with Disabilities and recovering from Substance Abuse
<b>Urban Ministry Center</b> <b>704-347-0278</b>	945 N. College St. Charlotte, NC	Monday – Friday: 8:30-4:30	Help for the Homeless

### INTENSIVE HOME VISITATIONS

Name	Location	Hours	Brief Description
<b>Care Ring</b> <b>704-375-0172</b>	601 E. 5 <sup>th</sup> St. #140 Charlotte, NC	Monday-Friday: 8:00-5:00	Nurse-Family Partnership for First Time Birth – Low Income
<b>Safe Journey and Adolescent Parenting Program</b> <b>704-335-0601</b>	601 E. 5 <sup>th</sup> St. #300 Charlotte, NC	Call for information	Parenting Program for Teen Mothers
<b>Smart Start Healthy Families</b> <b>704-336-5074</b>	249 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Promoting Healthy Pregnancy and Parenting Skills – Primarily Medicaid

### JOBS AND EMPLOYMENT

Name	Location	Hours	Brief Description
<b>Charlotte Works</b> <b>704-206-1350</b>	11301 Carmel Commons Blvd. Charlotte, NC	Monday, Tuesday, Thursday, Friday: 8:00 – 5:00 Wednesday: 8:00 AM – 8:00 PM	Workshops, Coaching, etc. for Job Seekers
<b>Urban League of Central Carolinas</b> <b>704-373-2256</b>	740 W. 5 <sup>th</sup> St. Charlotte, NC	Monday – Friday: 9:00-4:00	Job Placement & Help with GED
<b>Goodwill Industries</b> <b>704-372-3434</b>	5301 Wilkinson Blvd. Charlotte, NC	Monday-Friday: 8:00-4:30	Career Help and Training
<b>Work First Family Assistance</b> <b>704-336-3000</b>	301 Billingsley Rd. Charlotte, NC  3205 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Provides Parents with Short-Term Training and Other Services to Help Them Become Employed.

<b>LEGAL SERVICES</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Council for Children’s Rights 704-943-9609</b>	601 E. 5 <sup>th</sup> St. Ste 510 Charlotte, NC	Monday – Friday: 8:30 – 5:00	Represents children in high conflict custody cases. Assist children who are facing suspension and expulsion from CMS, ensuring that these children get due process at these disciplinary hearings.
<b>Legal Services of the Southern Piedmont 704-376-1600</b>	1431 Elizabeth Ave. Charlotte, NC	Monday – Friday: 8:30 – 5:00	Provides legal assistance in civil matters to low-income persons in the Charlotte area and in west-central North Carolina.
<b>Legal Aid of North Carolina – Charlotte Office 704-971-2621</b>	1431 Elizabeth Ave. Charlotte, NC	Call for information	Provides legal assistance in civil matters (non-criminal matters) to eligible, low-income clients who have problems with their basic needs.
<b>Mecklenburg County Bar 704-375-8624</b>	2850 Zebulon Ave. Charlotte, NC	Call for information	Serve the public and Bar members in improving and preserving the administration of justice.
<b>MENTAL HEALTH/SUBSTANCE USE</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Access Family Services 704-521-4977</b>	920 Blairhill Rd. Ste 101 Charlotte, NC	Call for information	Mental Health & Substance Abuse
<b>Al-Anon 704-523-1159</b>	2810 Providence Rd. #A4 Charlotte, NC	Monday – Friday: 9:00 – 1:00 (Office Hours)	Support Groups for People who are Affected by Someone’s Drinking
<b>Alcoholics Anonymous 704-332-4387 (24-hour hotline) 704-377-0244 (office)</b>	1427 Elizabeth Ave. Charlotte, NC	Monday – Friday: 8:00-7:00	Men and Women Sharing Their Experiences With Each Other to Recover from Alcoholism. Free of Charge.
<b>Anuvia Prevention and Recovery Center 704-376-7447</b>	100 Billingsley Rd. Charlotte, NC	Monday-Thursday: 7:30 AM-9:00 PM Friday: 7:30-4:00 Sunday: 9:00-5:00	Substance Abuse Comprehensive Outpatient Treatment, Intensive Outpatient Treatment – Accepts Medicaid and Uninsured
<b>Behavioral Health Charlotte (Atrium Health) 704-444-2400</b>	501 Billingsley Rd. Charlotte, NC	24/7	Behavioral Health Services – Accepts Medicaid

## Mecklenburg County Public Health – Community Resource Guide

<b>Buddy Kemp Cancer Support Center</b> 704-384-5223	242 S. Colonial Ave. Charlotte, NC	Monday – Friday: 8:30-4:30	Assisting Families through Cancer Diagnosis
<b>Cardinal Innovations Healthcare Solutions</b> 704-939-7700 980-938-4100 Or 1-800-939-5911 (access line for services)	550 Caldwell St. Ste. 1500 Charlotte, NC  10150 Mallard Creek Rd., Ste. 400 Charlotte, NC	Monday – Friday: 8:30-5:00	Mental Health, Intellectual, and Developmental Disabilities, and Substance Use/Addiction for Medicaid Patients and Uninsured
<b>Carolina’s Creative Counseling</b> 704-332-3634	4415 Monroe Rd. #100 Charlotte, NC	Call for information	Quality Clinical Care for Families and Individuals in Crisis
<b>Cascade Services</b> 704-336-4844	5800 Executive Center Dr. Suite 101 Charlotte, NC	Monday-Friday: 8:00-5:00	Services for Substance Abuse Recovery, Disabilities and Mental Health
<b>Carolinans Medical Center Mercy Horizons</b> 704-304-5248	2001 Vail Ave. Charlotte, NC	Call for information	Inpatient and Outpatient Drug Rehab. Accepts Medicaid.
<b>Center for Prevention Services</b> 704-375-3784	1117 E. Morehead St. Charlotte, NC	Monday – Friday: 8:00-5:00	Preventative Services for Schools, Organizations and Groups. Preventative Services for Family and Teen Drug and Alcohol Abuse.
<b>Charlotte Rescue Mission – Dove’s Nest</b> 704-333-4673 ext. 113	2855 West Blvd. Charlotte, NC	24/7	Recovery Program for Women and Families
<b>Charlotte Rescue Mission – Rebound</b> 704-333-4673 ext. 501	907 W. 1 <sup>st</sup> St. Charlotte, NC	Monday-Thursday: 8:00-4:30	Men’s Recovery Program
<b>Charlotte Treatment Center</b> 704-697-0044	3315 Wilkinson Blvd. Charlotte, NC	Monday-Friday: 5:00-1:30 Saturday-Sunday: 6:00 AM-8:00 AM	Methadone Treatment
<b>Charlotte Vet Center</b> 704-549-8025	2114 Ben Craig Dr. #300 Charlotte, NC	Monday & Tuesday: 7:00-6:30 Wednesday: 7:00AM-7:00PM Thursday & Friday: 8:00-4:30 Sunday (Every 2 <sup>nd</sup> of each month): 8:00-4:30	Individual Counseling for Veterans & Support Groups

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<b>Dilworth Center for Chemical Dependency</b> 704-372-6969	2240 Park Rd. Charlotte, NC	Monday, Wednesday, Friday: 9:00-5:00 Tuesday/Thursday: 9:00-9:15	Chemical Dependency Treatment Program
<b>InnerVision Inc.</b> 704-377-5042	415 E. 4 <sup>th</sup> St. Charlotte, NC  1000 Baxter St. Charlotte, NC	Monday – Friday: 8:00-5:00	1:1 & Group Therapy, Rehabilitation, Substance Abuse Services, Peer Support, Employment Services
<b>KinderMourn</b> 704-376-2580	1320 Harding Pl. Charlotte, NC	Call for an appointment	Grief Counseling
<b>McLeod Addictive Disease Center</b> 704-332-9001	515 Clanton Rd. Charlotte, NC	Monday-Friday: 8:30 AM-9:00 PM Saturday: 9:00-12:00	Inpatient and Outpatient Treatment. Has Methadone Clinic.
<b>Mental Health America of Central Carolinas</b> 704-365-3454	3701 Latrobe Dr. #140 Charlotte, NC	Call for information	Promotes Mental Wellness. Offers Supplemental Programs for People with Mental Health Concerns or Parents of Children with Mental Health Concerns. Conducts Public Education Trainings.
<b>Mecklenburg County Crisis (CriSyS) (Mobile Crisis Team)</b> 704-566-3410	N/A	24/7 hotline	Immediate Crisis Support
<b>Monarch Behavioral Health Services</b> 704-525-3255	5700 Executive Center Dr. #110 Charlotte, NC	Monday-Thursday: 8:00-6:00 Friday: 8:00-5:00	Open Access, Outpatient Therapy, Medication Management, Peer Services, Assertive Community Treatment Team, Residential Services, Intensive In Home Services
<b>Narcotics Anonymous</b> 704-366-8980	2028 Woodland Dr. Charlotte, NC	Call for information- multiple locations	Support Groups for Anyone Struggling with Addictions
<b>Novant Health Behavioral Health Services</b> 800-786-1585	Presbyterian Medical Center	24/7	Intensive Outpatient Services
<b>SABER Treatment Program at Urban Ministry Center</b> 704-347-0278	945 N. College St. Charlotte, NC	Call for information	Substance Abuse Treatment for Homeless Men



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<b>Safe Alliance</b> <b>704-332-9034</b>	601 E. 5th St. #400 Charlotte, NC	Monday/Wednesday: 9:00-6:00 Tuesday/Thursday: 9:00-7:30 Friday: 9:00-12:00	Sexual Assault/Domestic Violence
<b>Thompson Child &amp; Family Focus</b> <b>704-376-7180</b>	769 N. Wendover Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Psychiatric Residential Treatment Facility (PRTF), Intensive In-Home Services, WRAP services, community- based coaching for young adults, counseling, case management services for children, adolescents, and families, and therapeutic foster care.

### NUTRITIONAL HEALTH

Name	Location	Hours	Brief Description
<b>Bethesda Health Center</b> <b>704-596-5606</b>	133 Stetson Dr. Charlotte, NC	Tuesday – Thursday: 9:00 – 5:00	Health Education (nutrition, Zumba and other topics)
<b>School Health</b> <b>980-314-9550</b>	Remote	Call for information	The School Health Nutritionist provides nutrition education and medical nutrition therapy for pre-school and school aged children in Charlotte Mecklenburg Schools. Referral accepted through Medical providers and School Health Nurses.
<b>Women, Infants, and Children (WIC)</b> <b>704-336-6500</b>	5624 Executive Center Dr. Charlotte, NC  3205 Freedom Dr. Charlotte, NC  2845 Beatties Ford Rd. Charlotte, NC	Monday – Thursday: 7:45-12:00, 1:00-7:00 Friday: 7:45-12:00, 1:00-5:00  Monday – Friday: 8:00 -12:00, 1:00-5:00  Monday, Thursday: 7:45-12:00, 1:00-5:00 Tuesday, Wednesday: 7:45-12:00, 1:00-7:00 Friday: 8:00 – 12:00, 1:00 – 5:00	Provides Basic Nutritional Services to Eligible Clients.

<b>PREGNANCY</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Pregnancy Care Management</b> 980-314-9358	2845 Beatties Ford Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Care Management Services for High Risk Women during Pregnancy and Two Months after Delivery
<b>REFUGEE/IMMIGRANT SERVICES</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>International House</b> 704-333-8099	1817 Central Ave., Suite 215 Charlotte, NC	Monday – Friday: 9:00-5:00	Direct services to international community in Charlotte
<b>Latin American Coalition</b> 704-531-3848	4938 Central Ave. #101 Charlotte, NC	Monday-Friday: 9:00-5:30	Empower the Charlotte’s Latino community
<b>Refugee Health</b> 704-314-9470	2845 Beatties Ford Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Health Exams/Communicable Disease Screenings
<b>Refugee Public Assistance</b> 704-336-3000	301 Billingsley Rd. Charlotte, NC  3205 Freedom Dr. Charlotte, NC	Monday-Friday: 8:00-5:00	Refugee Cash Assistance/Refugee Medical Assistance
<b>SENIOR CARE</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>Adult Care and Share</b> 704-567-2700	6709 Idlewild Rd. Charlotte, NC	Monday – Friday: 7:00-6:00	Adult Day Care Center/Day Health Center
<b>Blessed Assurance</b> 704-845-1359	13001 Idlewild Rd. Matthews, NC	Monday – Friday: 6:00 AM - 6:00 PM	Adult Day/Health Care Services
<b>Congregate Meal Program</b> 704-432-1111 or 704-336-3144	301 Billingsley Rd. Charlotte, NC  3205 Freedom Dr. Charlotte, NC	Monday – Friday: 9:00-2:00 Multiple locations	Hot, Nutritious Meals Served at 18 Dining Sights for Eligible Adults
<b>Home Delivered Meals</b> 704-336-3000	301 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Home Delivered Meals
<b>The Ivey</b> 704-909-2070	6030 Park South Dr. Charlotte, NC	Monday – Friday: 7:30-5:30	Memory Wellness Day Center
<b>Levine Senior Center</b> 704-846-4654	1050 DeVore Ln. Matthews, NC	Monday-Wednesday: 8:00-7:00 Thursday-Friday: 8:00-4:00	Senior Center
<b>Loving Care Adult Day Care/Day Health Inc.</b> 704-391-3720	7917 Moores Chapel Rd. Bldg. 4 Charlotte, NC	Call for information	Adult Day Care

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<b>Loving Touch Adult Day Health Care Center, Inc.</b> 704-331-2776	1302 Beatties Ford Rd. Charlotte, NC	Monday – Friday: 7:30-5:30	Structured Activities and Daily Nursing Supervision
<b>Mount Olive Adult Day Care</b> 704-527-7342	10016 Garth Wood Rd. Charlotte, NC	Call for information	Adult Day Care
<b>North Mecklenburg Senior Center of Charlotte Mecklenburg Senior Centers, Inc.</b> 980-314-1127	102 Gilead Rd. Huntersville, NC	Call for information	Senior Center
<b>Tyvola Center of the Charlotte Mecklenburg Senior Centers, Inc.</b> 980-314-1320	2225 Tyvola Rd. Charlotte, NC	Monday-Friday: 8:30-4:30	Senior Center
<b>University Adult Day Care/Day Health</b> 704-510-0030	1324 John Kirk Dr. Charlotte, NC	Monday – Friday: 7:00-5:30	Adult Day Care

### SPECIALTY CARE

Name	Location	Hours	Brief Description
<b>Achieve Therapy Services</b> 704-708-8314	2301 Crown Point Executive Drive. Suite E Charlotte, NC	Monday – Thursday: 8:00-6:00 Friday: 8:00-5:00	Speech, Occupational, and Physical Therapy. Accepts Medicaid.
<b>Allegro Foundation</b> 704-364-4063	419 Ardmore Rd. Charlotte, NC	Monday-Friday: 9:00-5:00	Creating New Techniques to Teach Children with Disabilities and Enhance their Quality of Life
<b>American Cancer Society</b> 704-552-6147	1901 Brunswick Ave. #100 Charlotte, NC	Monday – Friday: 8:00-4:30	Help with the Challenges of Dealing with Cancer
<b>Arise and Shine Therapy, Inc.</b> 704-778-7192	3727 Rose Lake Dr. #103 Charlotte, NC	Monday – Friday: 9:00- 5:00	Occupational Therapy, Physical Therapy, and Speech Therapy. Accepts Medicaid.
<b>Carolinas Rehabilitation – Wendover Pediatric Therapy</b> 704-304-0621	427 Wendover Rd. Charlotte, NC	Monday – Thursday: 7:30-6:00 Friday: 7:30-3:00	Physical, Occupational, & Speech Therapy.
<b>Carr Speech Services</b> 704-594-1464	N/A		Speech Therapy. Works with Spanish-speaking Children. Accepts Medicaid.
<b>Charlotte Speech and Hearing</b> 704-523-8027	741 Kenilworth Ave. #100 Charlotte, NC	Monday – Thursday: 8:00-6:00 Friday: 8:00-12:00	Hearing Services & Speech and Language Services. Sliding Fee Scale.

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<b>Charlotte United Christian Academy</b> 704-537-0331	7640 Wallace Rd. Charlotte, NC	Call for information	School for Children with Mild, Moderate, and Severe Disabilities
<b>Child and Family Development</b> 704-332-4834 704-541-9080	4012 Park Rd. #200 Charlotte, NC  10516 Park Rd. Charlotte, NC	Monday – Thursday: 8:00-6:00 Friday: 8:00-5:00	Occupational, Physical, & Speech Therapy. Accepts Medicaid.
<b>Cyzner Institute</b> 704-326-8260	7022 Sardis Rd. Charlotte, NC	Call for information	Day School, Applied Behavioral Analysis, Occupational Therapy, Speech Therapy, & Case
<b>Early Bird Developmental Services</b> 704-846-0262	212 W. Matthews St. #105 Matthews, NC	Call for information	Occupational, Physical, & Speech Therapy. Early Intervention. Feeding/Swallowing
<b>Early Intervention Services – Children’s Developmental Services Agency (CDSA)</b> 704-336-7130	3205 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Provides support for families to help children from birth to age 3 who have developmental delays or who are at risk for delays to grow and learn to the best of their potential. Services include: Case Management
<b>First Steps Pediatric Therapy</b> 704-256-4281	2711 Randolph Rd. Charlotte, NC	Monday – Friday: 8:00- 5:00	Speech, Occupational, and Physical Therapy. Accepts Medicaid.
<b>Hospice and Palliative Care</b> 704-375-0100	1420 East Seventh St. Charlotte, NC	Call for information	Help Cope with a Life-Limiting Illness or Condition
<b>KidSpeak Speech and Language Services, Inc.</b> 704-540-3777	6911 Shannon Willow Rd. #700 Charlotte, NC	Monday – Friday: 8:00-5:30  Saturday: 8:00-4:00	Speech & Language Therapy, Screenings, Speech Evaluations, Auditory Verbal Therapy, & Spanish Therapy Services. Accepts Medicaid.
<b>KidsRein</b> 704-900-0145	3225 Cal Bost Rd. Midland, NC	Appointment only	Therapeutic Horseback Riding. Scholarships Available.
<b>Kinetic Kids, Inc.</b> 704-807-5699	1016 Euclid Ave. Charlotte, NC	Monday – Friday: 8:00- 7:00  Saturday: 10:00-7:00	Occupational Therapy, Physical Therapy, Speech Therapy & Art Therapy. Affordable Care & Accepts Medicaid.

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<b>Leukemia and Lymphoma Society 704-998-5012</b>	4530 Park Rd. #240 Charlotte, NC	Monday – Friday: 8:00-5:00	Support for Leukemia/Lymphoma Patients
<b>Little Wonders 123 704-752-1616</b>	5113 Piper Station Dr. #103 Charlotte, NC	Monday – Friday: 6:00- 6:00	Pediatric Occupational Therapy.
<b>Lupus Foundation 704-716-5640</b>	4530 Park Road #302 Charlotte, NC	Call for information	Improve Quality of Life for Anyone with Lupus
<b>Mecklenburg County Health Department CAP/C Program 704-336-4674</b>	249 Billingsley Rd. Charlotte, NC	Monday – Friday: 8:00-5:00	Services for Medically Fragile Children under 21 who are at Risk for Institutional Care
<b>Mecklenburg Social Worker for the Blind</b>	5832 Executive Center Dr. #100 Charlotte, NC	Call for information	Services for the Blind
<b>Metrolina Association for the Blind 704-372-3870</b>	704 Louise Ave. Charlotte, NC	Call for information	Improve Quality of Life for the Blind
<b>Pediatric Boulevard 704-821-0568</b>	2814 Gray Fox Rd. Indian Trail, NC	Monday – Friday: 8:00- 6:30	Child Daycare, Aquatic Therapy, Occupational Therapy, Physical Therapy, Speech Therapy, Swallowing Therapy. Accepts Medicaid.
<b>Pediatric Theraplay, Inc. 704-258-1724</b>	P.O. Box 480462 Charlotte, NC 28269	Call for more information	Speech, Physical, and Occupational Therapy. Accepts Medicaid.
<b>Speech W.I.S.E. 704-847-0186</b>	3315 Springbank Ln. #206 Charlotte, NC	Monday – Friday: 8:00- 5:00	Speech Therapy
<b>Terrific Talkers 704-541-3737</b>	11535 Carmel Commons Blvd. #100 Charlotte, NC	Monday: 9:00-5:30 Tuesday, Wednesday, Thursday: 8:00-5:30 Friday: 10:00-3:00	Quality Speech and Language Therapy Services for Children 18 months to 18 years
<b>TRANSPORTATION</b>			
<b>Name</b>	<b>Location</b>	<b>Hours</b>	<b>Brief Description</b>
<b>American Red Cross 704-347-8278</b>	2425 Park Rd. Charlotte, NC 28203	Monday – Friday: 7:30-5:00	Assists Residents to and from Critical Medical Appointments
<b>Charlotte Area Transit (CATS) System 704 -336-7433</b>	600 East 4 <sup>th</sup> St. Charlotte, NC	Call for information	Door-to-Door Transit Services within Charlotte City Limits

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<b>DSS Mecklenburg Transportation System 704-336-3000</b>	301 Billingsley Road Charlotte, NC  3205 Freedom Dr. Charlotte, NC	Monday – Friday: 8:00-5:00	Transportation for Eligible Individuals to Medical Destinations
<b>Shepherd’s Center 704-365-1995</b>	3115 Providence Rd. Charlotte, NC	Monday – Thursday: 9:00-2:00 (Referrals)	Provides Transportation to Medical Appointments, and to the Grocery Store, Bank, etc.